



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

Office of GM(HR), Hyderabad Telecom District, Hyderabad-500 063.

Lr.No. Welfare/BSNL/HTD/2016-17/LCM/11 Dated at Hyd, the 06.6.2017

**Minutes of the 17<sup>th</sup> Local Council Meeting of HTD held on 20.05.2017 at 10.30 hrs in the Main Conference Hall, O/o PGM HTD, BSNL Bhavan, Hyderabad.**

The 17<sup>th</sup> Local Council Meeting of HTD was held on 20.05.2017 at 10.30 hrs in the Main Conference Hall, O/o PGM HTD, BSNL Bhavan, Hyderabad under the Chairmanship of Shri K.Ramchand, PGM HTD. The list of officers and members from Staff Side as well as Management Side is furnished below:

**List of the officers and staff members of the LCM, HTD**

Management Side			Staff Side	
Sl. no	Smt/ Sri		Smt/ Sri	
1	K Ramchand, PGM ,HTD	Chairman	G Mohan Reddy	Secretary-
2	V Srinivasulu, GM(F)	Member	Y Subbarao	Member
3	N Satyanandam ,PGM(CM)	Member	G. Bhasker Rao	Member
4	J Ravichandra,GM(HR&CFA-P)	Member	M K Baig	Member
5	V Rajahamsa,PGM(C&W))	Member	K Ashok	Member
6	N Sujatha,GM(South)	Member	M Susheel Kumar	Member
7	C Ramachandran,GM(Rural)	Member	K Lakshman	Member
8	M Diwakar, DGM(Admn)	Member	J Ganesh	Member
9	M.V.L.N.Murthy, EE (Elec)	Member	P Priyanka	Member

10	K.V.Srinivasa Rao EE ( Civil)	Member	V K Muthu	Leader
11	Rajesh Kanna , EE(Civil)	Member	T Narendar	Member
12	A. S. Janardhan,AGM(Legal)	Convener	N Venkateswar	Member
13	S.S.G.Vittal, AGM(Admn)	Member	J Lakshmaiah	Member
14		Member	P.S Venugopalakrishna	Member

DGM(Admn) welcomed the Members from Management Side, and Staff Side and other officers as listed above. He stated that this is the 1<sup>st</sup> LCM meeting after 7<sup>th</sup> Membership verification. He also said that this Meeting is being conducted with a view to develop and maintain cordial relations between management and Staff Side and to promote co-operation between the two to deliberate and resolve the issues. It is also necessary to discuss about the service matters, working conditions, staff welfare, improvement of efficiency and standards of work apart from the growth and development of BSNL keeping in view of the financial viability of the organization and resolve the issues in a time bound manner. Thereafter, all the officers and all the union members introduced themselves.

PGM HTD stated that, Hyd Telecom District got positive revenue of +2%, i.e, +10 crores in the last financial year compared to previous years as BSNL is offering Landline, Mobile, Broadband, FTTH and all kinds of services. But in CFA segment, revenue is -10 crores. He also insisted to reach the target in CFA also. There are some reasons for negative growth in LL, BB & FTTH. All the customers are expecting high speed. It is necessary to give quality of service to retain the customers. Acquiring new customers is difficult than retaining the existing customers. He also stated that it is our duty to dedicate ourselves and work together as one team and provide reliable and good services to the esteemed customers and also to bring our BSNL to profits..

Union members suggested to give the re-charge service also in all the bill counters for surviving in cut- throat competition.

Sri V.K.Muthu, Leader of Staff Side stated that fixing of time for solving the previous meeting's points is appreciated. He also assured that full co-operation will be given from the union side. He said that intimation regarding development meetings may please be given at least before one day.

Discussion also took place regarding the following points.

- a. Canteen tender and display of menu daily. Cleaning of water tank.
- b. FTTH maintenance and arresting disconnections.

Sri Mohan Reddy, Secretary, Staff Side has assured to work as a team irrespective of cadre. He also said that so many problems have arisen in payment of GPF and medical bills after bifurcation of West and Rural Areas. He also said that decision may please be taken by the Management after consulting with union side. Thereafter the LCM Meeting started as per the Agenda points.

**Review of Old points:**

12<sup>th</sup> LCM points:

**4(ii) Construction of lift in MBD Xge:**

Sri Narender and Sri Mohan Reddy stated that since the last 2 years, the work is still pending.

EE (Electrical) replied that Tender for Execution of work will be awarded in June and will be completed by October ending.

GM(Plg) stated that the work will be completed by October-17 if required by taking extra work force from the tenderer.

PGM assured that the same will be pursued with CE(Electrical).

*Action by EE (Electrical)/DGM(PP)/EE(CIVIL))*

**13 (i) Clubbing of two departmental quarters into one quarter at Chikkadpally.**

Sri Narender, Sri Mohan Reddy and Sri Murthu said that it is difficult to safeguard the property in Sanjeevareddy Nagar and Chikkadapally. Anti social activities are also going on. Electrical and plumbing items are being stolen.

PGM(CM) said that a committee may be formed and recommendation may be sent to corporate office.

GM(HR) stated that Circle office was addressed to take up this issue with the Corporate Office. Further this issue may be taken up in the Circle Council Meeting, and as it is beyond the preview of SSA Head.

**(Item closed)**

**13<sup>th</sup> LCM Items (Pending):**

**3(a) Repair of Motor Cycle sheds at MBD, EGD, T. Bhavan Xge bldgs:**

**GM(HR) stated that the work is under process in MBD and the same may be completed before rainy season, i.e, by 30.6.2017.**

**In Telephone Bhavan, there is a proposal for outdoor substation. GM(Plg) stated that the layout may be prepared in the remaining area and the work will be completed by 31.7.2017.**

**EE(Civil) stated that the work may be completed in Erragadda within two weeks.**

*Action by EE(Civil) II & III*

## 14<sup>th</sup> LCM Agenda points (pending)

### **9) Replacement of faulty tube lights in offices & Exchanges:**

Sri Mohan Reddy, Secretary said that Tube lights, gate lights, compound wall lights and lights in toilets are also not available in Tolichowki, BHEL, TRG & Gachibowli areas. In AM Rural area, all the staff are contributing and purchasing tube lights and cleaning toilets. It is suggested to write a letter to Municipal authorities for putting a dust bin. Minimum maintenance and sanitation may please be taken over by AM(GWD) in Tolichowki area.

GM HR stated that area GMs/AMs to identify the areas without lighting and Instructions may be given to provide minimum amenities to the staff by the local officers and . send compliance report this whatsapp Messenger with Photos by 30.6.2017. This point should Not repeat again and again.

**Action by Area GMs/AMs**

## 15<sup>th</sup> LCM Pending points:

### **2) It is observed that there is no proper maintenance of sanitation in BSNL Bhavan and also in entire rural/urban exchanges. Staff working are frequently getting ill due to poor sanitation maintenance.**

Sanitation maintenance in BSNL Bhavan is being maintained and is satisfactory. Due care is being taken in all other areas.

**( Item closed)**

### **(5) It is brought to our notice that the Authorities of empanelled Hospitals are demanding the charges for the tests such as scanning, MRI etc.,in emergency cases saying that these tests are not in MOU with BSNL. It is requested to instruct the concerned that this kind of practice should not be entertained with the patients.**

One of the Staff Side members suggested to include Trust Hospitals viz, Indo American Cancer Hospital, CC Sharaf Hospital, Sagarlal Memorial, Mahavir Hospital in list of empanelled Hospitals under BSNL MRS.

Sri Narender of Staff Side stated that union members may also be called for during the time of entering into MOU with empanelled hospitals.

GM(HR) stated that the above Trust Hospital Authorities approached for the empanelment, but there is no response from these Hospitals. A meeting with all the Hospital authorities was also conducted in PGM Office in this regard. Specific instances of demanding charges, if any, may please be brought to the notice for taking necessary action. He also stated that concerned area AGMs(External) & SDE (Welfare) will be the nodal officer for medical cases. Necessary instructions may be issued to all concerned.

**Action by AMs/AGMs(Extl)/SDE (Welf)**

### **(6) It is brought to our notice that the Bore Wells are not functioning in many of the exchanges of rural including urban. In KPHB the digging work of bore**

**well is completed but the motor is not installed. It is requested to instruct the concerned to take necessary action on the above subject.**

Sri Mohan Reddy, Secretary stated that there is no water in rural exchanges. Bore motor is not working in Tandur, Chevella and Vikarabad.

GM(CM) stated that Electrical wing is directed to verify all the bore wells and necessary action may be taken for rectifying the same.

EE(Electrical) said that bore wells are very old. Testing is to be done and revised estimates to be given.

PGM HTD stated that maintenance works Minor electrical works, water works and cleanliness with in Exges/RSUs may be taken up by SDEs Internal through Temporary Advance. Major electrical works are to be attended by electrical wing.EE(Elec) to complete testing of Bore wells by JUNE 17 and repair by Aug 17 on top priority .

Action by EE(Electrical)/SDE (Internal)

**8) Periodical Items : Though there are standing instructions from Circle office to provide the periodical items in time. But there are instances that the periodical items are not being provided for 4 periods, i.e 2 years.**

Sri Mohan Reddy, Secretary stated that periodical items are not being supplied in time.

GM(South) informed that periodical items are provided up to December 2016.

GM (C&W) stated that Periodical items to staff in C&W area have been paid for year 2015, sanctioned for the year 2016 and will be paid through pay and allowances in the coming month.

PGM HTD stated that area AOs (Pay) are instructed for payment of periodical items through ERP once in 6 months regularly (Preferably in June & December)

Action by AOs (Pay) in GM (S/N/C&W/R/Main)

**(Item closed)**

**14) Lighting arrangement : It is observed that entire HTD area (Exchanges/Offices Premises) is not having sufficient lighting and staff working in night duties are facing lot of problems.**

PGM HTD said that minor faults like tubes, chokes, starters etc may be replaced by the concerned exchange incharges instead of by the electrical contractors. He advised all the AMs to issue suitable instructions to the incharges of Xges to attend lighting problems in Xges immediately through temporary advance.

Action by AMs /SDE (Internal)

**Item closed)**

**17) Shifting of Bahadurpura Zonal Office: It is brought to our notice that Bahadurpura Zonal Office is being shifted to Bahadurpura RSU. But there is no sufficient space for providing minimum amenities at RSU. Hence the Zonal office may be shifted to Kishan Bagh open place after constructing the structure.**

**GM CFA (South) said that the new location is not sufficient to accommodate the present staff and hence it cannot be shifted. CSC has been shifted to Kishan Bagh and the Z.O. will continue in the same place.**

**(Item closed)**

## **Problems in Rural Exchanges:**

### **Vikarabad Sub-Division:**

- 1) No supply of Tools like HMTs , Screw Drivers, Nose pliers etc to the staff working in Rural Exchanges. The items of branded make may be supplied .  
PGM HTD instructed all AMs to make necessary arrangements for supply of tools to the staff working in Rural as well as in Urban.

Reply : Requirement for supply of Tool bags for out door RMs has been sent to the AGM (OP& Admn) South. The supply is awaited. Action is being taken for procurement of tools. Action by Area GMs (Item closed)

- 2) Cleanliness of Exchange Premises and Toilets: Cleanliness of Exchange premises and sanitation is not being done properly in almost all the rural Exchanges due to lack of water and brooms for cleaning. Due to which employees are facing lot of problems.

Reply Sanitation is being maintained. Temporary Advance of Rs.5450 for Sanitation, water is being spent regularly. (Item closed)

- 3) Stationary is not supplied to the CSCs of Rural Xges.

Reply : Stationery is being supplied to the CSCs. (Item closed)

- 5) Request Transfer of Sri Hameed is pending.

Reply : The official relieved on 25/01/2017 on his request transfer. Moreover it is the case of one individual , which cannot be taken up LCM. (Item closed)

- 6) Chengumulu and Manneguda exchange: Only TM was posted for both the xges and he is alone looking after the faults of both the Exges.. No instruments, no lighting in switch room, snakes and other poisonous creatures are taking shelter in the exchange premises due to non- cleaning of the premises.

Reply : Chengomul exchange is being closed. One TM is sufficient for Manneguda. Now exchange is in good condition. Lighting arrangement is provided. (Item closed)

- 8) Cable damaged in Vikarabad exchange area due to Road widening works. As the Cable work contractor is not available, local cable faults are increasing day by day and thus disconnections are at higher side. Necessary action may be initiated to rectify the faults.

Reply : GM Rural stated that Contractor is available and attending cable faults.

(Item closed)

**9) Madireddypally: Generator is not available.**

Reply :Madireddy pally generator has been attended and working well.

(Item closed)

**10) Security Guards: Salary of Security guards of 11no.s is not being paid for the last 4 to 5 months. Rs. 1000/- distributing each as and when temporary advance is sanctioned. No particular date fixed.**

Reply :Issue is resolved.

(Item closed)

**II) Parigi Sub Division:**

**4)Groups: Mohammadabad Exchange: No lighting in the xge premises. Due to poor lighting, snakes and other poisonous reptiles putting shelter in and around the exchange premises.**

Reply : Lighting is arranged in Mohammadabad Exchange.

(Item closed)

**5) Almost all exchanges of Parigi division not having lighting ,A/Cs not working.**

Reply AGM(Admin & OP) O/o AM(Rural) said that letter addressed to EE(Elec) for attending AC units and lighting arrangements.

: In Badangipeta ,Shamshabad and Ibrahimpatnam 49 units out of 58 units were installed , 9 units works to be completed by 31-05-2017.

In Kompally area out of 10 units, 4 units were installed balance by 31-05-2017.

In Ghatkesar Area out of 8 out of 10 units were installed & 2 units by 31-05-2017.

Action by EE(Electrical) (Item closed)

**9) Generator in Parigi Exchange is put on & off as and when power goes off. Bty backup is not there, bty is not functioning.**

Reply :Battery has been replaced. Issue is resolved.

(Item closed)

**11)Choudapur xge. shutdown. But, equipment is kept in on condition.**

Reply : Chowdapur Cell BTS is available. Power supply to the switch is cut off.

(Item closed)

**III) Chevella Subdivision:**

**1) Water is full and motors are not functioning due to which toilets are not cleaned and getting bad smell in the xge premises.**

<sup>2)</sup> Reply :Work has been completed and issue is resolved.

(Item closed)

**2) No supply of tools to the staff:**

Reply : Testers supplied to the staff and PO is placed for other Tools. Tender is under process.

**Action by GM(Rural)/AM(Rural)/GM(C&W) for tender**

**5) Shankarpally quarters:- No water supply and the residents had to fetch the water from outside, Drainage water is overflowing into the quarters.**

Reply : A cheque for Rs 15,000/- is ready for submission to Sarpanch, Shankarapally GP for giving clearance for supply of drinking water to BSNL Quarters. EE Civil will complete the work by 30<sup>th</sup> June 2017.

**Action by EE(Civil)**

16 th LCM Points :

**7) Water supply (Municipal) connection at HCU Quarters:**

Reply : AGM Lands has to once again address to HCU Registrar for providing water supply, as the telephone Exge is in the leased site and EE Civil to provide necessary water piping.

**Action by AGM(Lands) & EE(Civil)**

**8) Provision of fake note machines in cash counters: Even after repeated requests, no fake note detectors are provided still. Therefore, it is requested that arrangements may be made to provide immediately**

Reply : CROs are authorised to provide Fake note detectors in all CSCs. (Item closed)

**Action by Area Managers**

**9) Maintenance of GM(South) Office: It is brought to our notice that the drainage system is totally collapsed. Water is logging in the compound with drainage water. Due to this, the residents of Dept. Quarters have vacated the quarters. Also, a tree has grown on the walls of the building. The drainage system of toilets in the GM Office are completely jammed. The overhead tank is not cleaned for years together and the water is being contaminated. It is demanded that necessary instructions to the concerned officers may be given to set right the above problems immediately.**

Reply : EE(CIVIL): Informed that\_ Drainage temporarily cleaned .New Estimate is being submitted for the year 2017-18. For avoiding water leakage new water line to be laid out.

**Action by GM(South)/ EE(Civil)**

**11) Interaction committee meeting: It is brought to our notice that the interaction committee meetings are not being conducted in all the areas of HTD as per the standing instructions from corporate office. It is requested that the instructions may be issued to the concerned to conduct the meetings.**



Reply :GM(HR) stated that instructions were issued to All AGMs (Extl) to conduct the interactive meetings with the staff under their control once in a month, i.e, on every 2<sup>nd</sup> Saturday.

**Action by Area GMs / AMs/AHMS (Extnl)**

**14) Provision of Tower Lights at SDE(MM) Stores at Saroornagar:**

Reply : Tower lights provided.

(Item closed)

**15) It is brought to the notice that the 8 passenger lift in F-Block, Asman Mahal Staff quarters is giving frequent troubles. It was already brought to the notice of the competent authority. No action has yet been taken. Requested to make necessary arrangements to attend the problem.**

Reply : Tender called for B & F Block lifts & work was awarded.

(Item closed)

Thereafter discussions on the New Agenda points take Place

### New Agenda Items

#### **1. Preparation and Circulation of Gradation List of All Non Executive Cadres.**

Gradation List of All Cadres of Hyderabad Telecom District may please be prepared and circulated as the same was not prepared and circulated from decades, as per the norms for every Four years the updated gradation list is to be circulated. Because of the non circulation of the gradation list seniority of the individual official is not known.

Reply : NE Gradation List is in progress and will be ready by 30-06-2017.

Action by AGM(Admn)

#### **2. Delay in giving NEPP promotions in HTD.**

NEPP promotions which are due for Officials even from 2014 are not issued till date showing petty causes. Hence it is demanded that the NEPP promotions which are due for the officials may be issued immediately and action may be taken on the Officers who caused the delay.

Reply : In Main area and Rural area, all NEPP cases are completed.

In North Area, 60 out of 86 officials due for NEPP are processed and balance will be completed by 30-06-2017.

In South area, 52 cases of 2016 were completed and other 26 cases are under process .Another 28 cases are pending due to disciplinary and various other reasons. Target by 31-07-2017.

In C&W area, implementation of NEPP due for the year 2017 under process and for the year up to Dec-2016 is completed.

GM(HR) assured that NEPP promotions may be given twice in a year, i.e, in June & December months . This has to be adhered to by AGMs (Admn). Action By: All AGM(Admn & OP)

### **3. Maintenance and white washing of all Departmental Buildings / Quarters**

As per CPWD manual white washing and cleaning of water tank and maintenance of building is to carried out yearly basic other than small repairs. Showing non-allotment of sufficient funds, white washing of Departmental Buildings / Quarters is not carried out Decades together. Hence maintenance works may please be carried out on a war footing basis

Reply :1) Joint C E (Civil) requested for Rs 4.92 corers based on the Plinth area for Annual Repair and maintenance and Operations for maintenance and white washing to all departmental buildings and quarters in Hyderabad.

2) Requested CAO Planning for allotment of maintenance funds of Rs 5 corers for 2017-2018.

**GM(HR) stated that all Area Managers to give their priority in their respective areas. PGM HTD suggested to give priority for all CSCs and their entrance path to the CSCs to give eligent look for the customers who visit our CSCs**

**Action by Area Managers/EE(Civil)**

### **4. Supply of uniform to the eligible cadres.**

Uniform to the eligible cadres in Hyderabad Telecom District is due for supply and hence action may be taken immediately.

Reply : Letter addressed to Circle Office for funds but so far not received. Reminder given. (Item closed)

### **5. Problems in respect of Jeedimetla Customers Service Centre.**

a) Provision of water facility in CSC as the staff are purchasing the water by collecting the donation among them self .

b) As the CSC is on low laying area than the road during rainy season water is being stocked causing in convenience for going into the CSC . Hence repair may be carried out early.

c) All the staff in the CSC Jeedimetla are women employees only, thereby there are afraid of theft. Hence two gents may be posted at the earliest.

Reply :The water supply for CSC Staff being supplied by office only

- 1) Alternate arrangement is made by Civil Wing to enter into CSC.
- 2) Civil unit is referred for leveling of ground near main gate and in front of CSC to avoid blocking of water in rainy season.
- 3) Civil Wing referred to extend water supply to the toilets in CSC Building from nearby Exchange Building or External Building.
- 4) One male employee has been posted for this CSC.

**Action by GM(C&W)/AM(Central)/EE(Civil)**

## **6. Rotation of CSC/ Admin staff area wise.**

It is requested to rotate staff working in Customers Service Centre and Administrative Offices area wise.

Reply : GM(HR) stated that rotation of staff from admin office to CSC and vice versa is not agreed. However suitable staff will be posted as per requirement.

*(Item closed)*

## **Maintenance of Customer Service Centre at Tolichowki.**

The Customer Service Centre at Tolichowki is facing lot of problems like no wash room for women employees etc... Hence it is requested to hold a staff meeting and settle the problems early.

Reply : Exclusive Dining hall for Women staff with attached wash room is available.

Action by AM(GWD) (Item closed)

## **8. Service Book verification by the staff.**

Periodical service book verification by the entire staff of Hyderabad Telecom District may please be carried out immediately.

Reply : Verification of Service Books is already arranged.

**Item closed**

## **9. Identification of dead pairs and restoration thereof.**

It is requested to identify live pair / dead pairs pillar wise DP wise etc.. and action plan may please be prepared to make dead pair live to increase the Land Line / Broad Band connection.

Reply : Identification of Live/dead pairs and restoration is being done on need basis selectively. However total dead pair identification and restoration work will be carried out. It is a continuous process for attending the PIJF cable faults depending on priority.

**(Item closed)**

## **10. Issue of fresh medical cards with updated information**

At present Medical cards are issued to staff long ago and Addition/ Deletions in the Medical card are being rounded off instead of issuing fresh medical card, at present the specimen signature of the official is not incorporated in the medical card. The hospital authorities are insisting for specimen signature in addition to photo identity to avoid legal complications. Hence fresh medical cards may be issued to all the staff with the above corrections.

Reply : New medical cards to 210 employees have been issued and 60 cards under process in the main area and the same will be implemented in all area GMSs Offices also

Action by Area GMs

### **11. Delay in submission of visit report of hospitals.**

At present the Designated visit officers as to go empanelled hospital and give visit report in respect of admitted BSNL Officials, due to the delay in submission of the visit reports by the visiting officers, the hospital authorities till the receipt the visit report are not discharging the admitted official, thereby causing financial loss the company this may be avoided.

Reply : GM(HR) stated that copies of authorization letters may be faxed or can be sent thro Whatsapp to the visiting officers for avoiding delay in visiting the patients and submitting visit reports.

Action by SDE(Welfare)  
/AGM(Extl)

### **12. Supply of new Identity cards with new designations.**

The staff side as requested the management to issue new Identity cards with new designations some months back, till date no decision was taken by the Management. It is requested to purchase new machine to issue fresh Medical / Identity cards/ Pensioner cards to avoid additional expenditure as this a recurring work.

Reply : Fresh Identity cards with new Designations have been issued to 740 employees by the General section and 50 cards are under process. Remaining will also be covered.

Action by SDE(Genl)/AGM (Admn)

### **13. Supply of Pay slips to the Group "D" staff and supply of proper printers to unit Officers.**

In the 14<sup>th</sup> Circle Council meeting it is instructed by CGM Office that in charge officer of Gr"D" staff are responsible for supply of pay slips to Gr "D" and uploading of GPF/ Medical bills of the official working under the control of officer is to be carried out by them. Insists came to the notice of the staff side that unit officers are saying that printers are not available the problem may be settled at the early.

Reply : Printers tender work is in process and printers may be supplied to all needy places. Pay slips of the Group D Staff are being supplied by the concerned controlling officers.

Action by AGM(IT)/All Unit Officers

### **14. Supply of power shoes to the staff working in the power plants.**

For the staff working in the power plants, power shoes and gloves and tools such as Tester / Cutting player etc.. are to supplied, this may be carried out early.

Reply : Tools may be supplied to the staff working in power plants in all areas. Supply of power shoes should be kept at power plant as general pool.. (Item closed)

### **15. Outsourcing of sweeping / Watch & Wards due at BSNL Bhavan**

There are 10 ATTs for sweeping in BSNL Bhawan now and the same are used for cleaning activity in BSNL Bhavan. No proposal for outsourcing this as of now on account of Financial viability of HTD. (Item closed)

## **16. Provision of water coolers Floor wise in BSNL Bhavan and main offices in HTD**

Water Coolers may please be provided floor wise in BSNL Bhavan and in main offices of HTD just like in CGMT Office.

**Reply** :Letter addressed to Circle office for allotment of funds but so far no funds are allotted and reminded too. At present Mineral water 20 ltrs cans are being supplied for Drinking water to all sections in BSNL Bhawan. (Item closed)

## **17. Supply of sufficient Furniture in entire HTD**

In Most of the offices in the entire Hyderabad Telecom District furniture is not sufficient as the furniture already provided is in a Torne condition. The Old damaged furniture is to be weeded out and sufficient furniture may be supplied.

**Reply** :Letter addressed to Circle Office for funds but so far not received and Reminder given. Action by SDE(Genl)

## **18. Repairs to the Drainage/Wash Rooms at Area Managers Office Secunderabad**

At the Area Manager's Office the Drainage is damaged and water is coming , in the wash rooms water is not coming. The issue was already brought to the notice of the civil authorities but not responded. An urgent action is required.

**Reply** :SDE Buildings SD is continuously persuading the matter with SDE Civil SD. They informed that old tender exhausted and they will take up the work immediately after finalization of the new tender.

Action by AM(Secunderabad)/PGM(North)

## **19. Closure of FTTH Connections in Lingampally due to non maintenance.**

The maintenance of FTTH connections is not satisfactory due to which nearly 50 FTTH connections are closed. Proper action may be taken.

**Reply** :Earlier only one SDE FTTH unit was working in LGPL area. Now 4 SDE FTTH units are working hard to take care of present connections and to bring back FTTH connections that were disconnected previously. (Item closed)

## **20. Replacement of old faulty PBTs with New PBTs**

At present new PBTs are being supplied to NPCs/ BB connections. Nearly 30% of the over all faults are coming due to faulty instruments. And the customers are demanding for replacement of old instruments with new ones. As these customers are loyal to the company new instruments are to be supplied.

**Reply** :Replacement with new PBT is being done on demand from customers on payment basis from time to time as per the customers' request as sufficient stock is available. (Item closed)

## **21. Cable fault rectification**

In the entire HTD due to the shortage of cable pairs, we are losing new customers. The fault rectification is being delayed due to cable faults. It is a fact that cable construction teams are facing acute shortage of staff and needed proper equipment. Urgent steps are to be taken in rectifying cable system to increase BB connections to increase revenue.

**Reply** : GM (HR) stated that regarding cable fault rectification, pillar wise, JTO wise review is being done by PGM HTD. Maintenance Tender is under negotiation.

Action by AGM(Swg&Plg)/AGM(Extnl)

The LCM Meeting concluded with AGM(Legal) vote of thanks.

 6/6/17

Assistant General Manager(Legal)  
O/o of PGM HTD, BSNLBhavan  
Hyderabad

- Copy to: 1). Secretary and Leader of the Staff Side.  
2) All the members who attended the LCM Meeting.  
3) To all the concerned unit officers for submitting compliance reports pertaining to their units promptly.